



**SCHWING**  
**AMERICA INC.**

## Customer Support Directory

**TECHNICAL SUPPORT:**

- Technical Inquiries
- Radio & Remote Inquiries

**888-292-0262**

- Parts Technical Info
- Warranty Coverage

**techservice@schwing.com**

8 a.m. - 5:30 p.m. M-F  
24/7 after hours support

**PARTS SALES:**

- Parts Sales
- On-Line Parts Store
- Returns

**800-328-9635**

- Invoicing & Credits
- Shipping Inquiries

**spareparts@schwing.com**

6 a.m. - 6 p.m. M-F  
24/7 after hours support

**FIELD SERVICE:**

- Field Service Scheduling
- New Equipment Start-Up

**651-653-5438**

- Repairs, Adjustments
- Preventative Maintenance
- Maintenance Contracts

**fieldservice@schwing.com**

8 a.m. - 5:30 p.m. M-F  
24/7 after hours support

**BOOM SERVICE & WELDING:**

- Boom Service Scheduling
- Field Welding Services

**651-653-2261**

- Boom Inspections
- Boom Welding & Repair

**boomrepair@schwing.com**

7 a.m. - 4 p.m. M-F  
24/7 after hours support

**CPR IN-HOUSE REPAIRS:**

- Concrete Pump Repairs
- Complete Refurbishment

**651-653-5470**

- Truck Mixer Repairs
- Repainting

**cprservice@schwing.com**

8 a.m. - 4:30 p.m. M-F

**WARRANTY CLAIMS:**


- Claim Sumbittal
- Warranty Coverage

**888-SCHWING**

- Claim Status

**warranty@schwing.com**

8 a.m. - 4:30 p.m. M-F

**GENUINE**  
**SCHWING**  
**PARTS**   
**& SERVICE**

8/16/2016