

CUSTOMER SUPPORT DIRECTORY

<u>TECHNICAL SUPPORT</u> Technical Inquiries Radio & Remote Inquiries Parts Technical Info Warranty Coverage	888-292-0262	techservice@schwing.com	8 a.m. - 4:30 p.m. M-F 24/7 after hours support
<u>PARTS SALES</u> Parts Sales On-Line Parts Store Returns Invoicing & Credits Shipping Inquiries	800-328-9635	spareparts@schwing.com	6 a.m. - 6 p.m. M-F 24/7 after hours support
<u>FIELD SERVICE</u> Field Service Scheduling New Equipment Start-Up Repairs, Adjustments Preventative Maintenance Maintenance Contracts	651-653-5438	fieldservice@schwing.com	8 a.m. - 5:30 p.m. M-F 24/7 after hours support
<u>BOOM SERVICE & WELDING</u> Boom Service Scheduling Field Welding Services Boom Inspections Boom Welding & Repair	651-653-2261	boomrepair@schwing.com	7 a.m. - 4 p.m. M-F 24/7 after hours support
<u>CPR IN-HOUSE REPAIRS</u> Concrete Pump Repairs Complete Refurbishment Truck Mixer Repairs Repainting	651-653-5470	cprservice@schwing.com	8 a.m. - 4:30 p.m. M-F
<u>WARRANTY CLAIMS</u> Claim Sumbittal Warranty Coverage Claim Status	888-SCHWING	warranty@schwing.com	8 a.m. - 4:30 p.m. M-F



Concrete solutions to build our world.

10/2016



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